

Eastern Cabinet and Stone LLC

1050 W Chandler Blvd, Suite 5, Chandler AZ 85224

Tel: 626-747-2005

Return & Exchange Policy

Eastern Cabinet and Stone LLC always tries our best to offer our customers the best quality products and services. If there is any factory defect for our products. We will exchange the defected parts for you without charge under the warranty. However, for the situations below, we need your understanding and cooperation.

1. Box opened and original packing destroyed or box seriously damaged: **No return or exchange.**
2. Cabinet was damaged, scratched, assembled, installed, modified, or cut: **No return or exchange.**
3. Over 15 days after order shipped out: **No return or exchange.**
4. All return/exchange items will be charged **25% restocking fee.**
5. Customer must show the original invoice or sales order for return or exchange
6. Eastern Cabinet and Stone LLC is not responsible for any design or measurement mistakes. Customer should confirm the measurement and design before picking up any orders.
7. All return items will be kept as stock credit on your account with our company and can be used on your future orders. **There is no refund.**
8. Eastern Cabinet and Stone LLC offers **1-year limited warranty** for our cabinets from the date of purchase. This warranty covers factory defects in material and is limited to repair or replacement of the defective parts at the discretion of Eastern Cabinet and Stone LLC; and does not include labor for removal and replacement. The warranty only applies to the original consumer purchaser and is not transferable to subsequent owners. This warranty does not extend to defects caused by improper handling, storage, installation, assembly or disassembly, damages, product modifications, exposure to elements including humidity and heat which may result in damaging the cabinets, misuse, abuse, or negligence.
9. For the painted cabinets like White, Antique White, Grey, and etc. we do not have any warranty for the paint issues.

I have read, understand and agree to the policy above.

Company Name: _____ Individual Name: _____

Signature: _____ Date: _____